



We are here to help - Who to see at CMP

Christchurch Medical Practice has a large, multi-skilled clinical team who are here to help you. Selecting the right clinician will not only ensure you access the most appropriate clinical care but get it as quickly as possible

[Our aim is to get you to the Right Person, at the Right Time in the Right Place](#)



General Practitioners

The GP acts as a coordinator for a patient's care and is often the first point of contact for diagnosis. GPs retain overall responsibility for individual patient care within the surgery. They work very closely with the rest of the clinical team to ensure patients are receiving the appropriate care and treatment and review complex cases with them as needed.

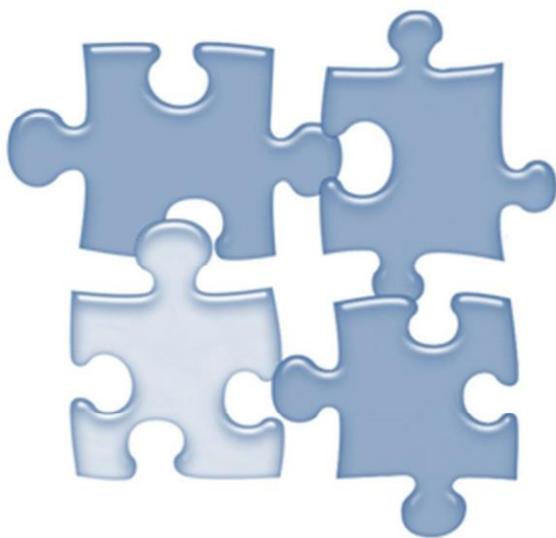
GPs will very often arrange tests to be undertaken by other team members or from external specialists e.g. hospital consultants. Care plans are agreed by a patient's GP, again working with other clinicians both inside the Practice as well as with community teams.

At CMP we operate a telephone triaging system which enables GPs to speak quickly with patients to determine what is needed. Sometimes this may require patients to come in for a face to face appointment but very often things can be dealt with over the telephone or the GP may refer the patient to another Practice Clinician if more appropriate.

Who is the best person to see?

This leaflet will help you to determine the best person to see.

If you are still not sure, then ask any member of our Reception team who will be pleased to guide you to the right person.



GP Registrars

All fully qualified doctors who are undertaking Royal College of General Practitioner training to become GPs.

They have the same caseload as a GP but are supervised by an accredited training GP.

Pharmacist

The Practice has its own pharmacists; they undertake patient medication reviews and can deal with most queries relating to patients use of drugs and all aspects of medicines management.

They have extensive knowledge regarding complex medication regimes and can assist patients in optimising the number of drugs they are taking and can advise on a range of drug safety related issues.

Our pharmacists are available to assist care and nursing home patients and work with our local Clinical Commissioning Group on medicine management issues.

They are also prescribers and can issue and sign prescriptions. They can also help with weaning or up titration of medications started by GP or hospital teams

Nurse Practitioner

These are highly experienced nurses who have undertaken additional training at Degree or Masters level. This means that they have the skills required to take a medical history, examine, diagnose and prescribe.

Our Nurse Practitioners have extensive specialist knowledge and come from a variety of clinical back grounds.

They can request X-rays, order blood and urine tests. They can also refer to hospitals, physiotherapists, chiropractors, audiology and many other specialities.

They work seamlessly alongside the GPs and are able to quickly liaise with them when necessary.



Social Prescribers

Social prescribers are a new team who can help you with problems which may not necessarily be medical, such as housing and financial that may affect your wellbeing. They can advise and signpost to other agencies for a whole variety of problems.

They are already being used in other parts of the country and have been shown to compliment the services of your GP practice

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Practice Nurse

Practice nurses are experienced nurses who care for a wide variety of patients. Their work includes specialised and compression dressings, immunisations (child & adult) cervical screening, travel clinics, diabetes, asthma, CKD, COPD and family planning



Health Care Assistants

Health Care Assistants have a number of skills and are trained to undertake a range of duties previously undertaken by nurses. These include taking ECG recordings, ear syringing, COPD, blood pressure reading, urine testing, removal of sutures and clips, minor dressings and flu, pneumonia and B12 injections. They can offer advice on diet and healthy living

Phlebotomists

When patients need to have a blood sample taken, we are able to offer an inhouse phlebotomy service. The sample is taken at the surgery and transported to Royal Bournemouth Hospital for testing. The results are reported back to the surgery for the GP to review



eConsult is easy for patients to use. From the Practice website, click on the link for eConsult

eConsult enables patients to request advice and treatment from our Practice, online. By completing a quick online form, it is possible to obtain help with your condition, receive general advice or administrative help.

eConsult

“Enabling safe and effective triage
So your patients are in the right hands”

Our GPs review the requests and assign the appropriate service or person to help you and to contact you if necessary



It is available 24hrs a day and 7 days a week

We endeavour to resolve the enquiry/problem by the end of the next working day.

Please bear this in mind if you send an enquiry at the weekend, this service may not be appropriate. If the medical problem is urgent or an emergency you still need to contact 111 or 999

Quick Check

Who does what at Christchurch Medical Practice?

	HCA	Practice Nurse	Nurse Practitioner	Pharmacist	GP Registrar	GP
ECG	✓	✓	✓	✗	✗	✓
Wound dressing	✓	✓	✗	✗	✗	✗
Ear irrigation	✓	✓	✗	✗	✗	✗
New patient checks	✓	✓	✗	✗	✗	✗
Travel vaccinations and advice	✗	✓	✗	✗	✗	✗
Flu vaccinations	✓	✓	✓	✓	✗	✓
Childhood immunisations	✗	✓	✗	✗	✗	✗
Respiratory/ Diabetic	✓	✓	✓	✓	✗	✗
Issue & sign acute prescriptions	✗	✗	✓	✗	✓	✓
Issue & sign repeat prescriptions	✗	✗	✗	✗	✓	✓
Spirometry	✗	✓	✓	✗	✗	✗
Care plan reviews	✗	✓	✓	✗	✓	✓
Medication queries	✗	✗	✓	✓	✓	✓
Medication reviews	✗	✗	✗	✓	✓	✓
Hypertension/CHD/Tia Reviews	✓	✓	✗	✓	✗	✗
Hospital referrals	✗	✓	✓	✗	✓	✓
Imaging referrals (X- ray, ultrasound)	✗	✗	✓	✗	✓	✓

	HCA	Practice Nurse	Nurse Practitioner	Pharmacist	GP Registrar	GP
Emergency contraception	✗	✗	✓	✗	✓	✓
Neck & shoulder pains	✗	✗	✓	✗	✓	✓
Severe or unresolved coughs and colds	✗	✗	✓	✗	✓	✓
Urinary Tract Infections	✗	✗	✓	✗	✓	✓
Vaginal infections	✗	✗	✓	✗	✓	✓
Testicular lumps	✗	✗	✗	✗	✓	✓
Ring pessaries	✗	✗	✗	✗	✓	✓
Sick notes after 7 days	✗	✗	✓	✗	✓	✓
Skin problems	✗	✗	✓	✗	✓	✓
Sudden weight loss	✗	✗	✗	✗	✓	✓
Convulsions or fits	✗	✗	✗	✗	✓	✓
Central chest pain	✗	✗	✗	✗	✓	✓
Prostate problems	✗	✗	✗	✗	✓	✓
Prostap/lutrate hormone injections	✗	✓	✗	✓	✗	✗
Chronic kidney disease	✗	✗	✗	✗	✓	✓
Orthopaedic conditions	✗	✗	✓	✗	✓	✓
Referrals for not routinely funded or out of area treatment	✗	✗	✗	✗	✓	✓
Referrals for private treatment	✗	✗	✓	✗	✓	✓
Family planning	✗	✓	✗	✗	✓	✓

We have specialist Muscular Skeletal Practitioner's (MSK) who are part of Christchurch Primary Care Network who can advise and treat on a variety of complaints – referral by GP only

We have a Mental Health Practitioner & Mental Health Coach who are part of Christchurch Primary Care Network who work on site at CMP – referral by GP only

We have a Podiatrist who is part of Christchurch Primary Care Network who works on site at CMP – referral by clinician only

CMP have specialist Advanced Nurse Practitioners who can manage complex respiratory conditions

We have team of phlebotomists that work out of all our branches during the week who take blood tests.

We are also a training Practice and have Medical Students and Doctors training to be GPs working with us. Patients seen by a Medical Student, will also be seen by a GP

Site Details

Bransgore Branch	Ringwood Road, Bransgore Christchurch BH23 8AD
Burton Branch	123 Salisbury Road, Burton Christchurch BH23 7JN
Purewell – Orchard & Barn	1 Purewell Cross Rd Christchurch BH23 3AF

Our telephone system is designed to enable you to choose the appropriate number for the correct service you require from us – please telephone 01202 474311 and listen to the options. Unless your call is urgent for today, please delay calling us until after 10.00am as our system shows that our busiest period is between 08.30 and 10.00 – thank you

Select Option 1	Urgent Appointments or visit today
Select Option 2	For routine, clinic appointments and general queries